

2019 Legislative Session: Coordinated Mobility Funding

Many in our community find it difficult to identify all of the various transportation options to access basic life sustaining goods and services. The public requires both phone and internet to access transportation information. Most providers of specialized transportation, primarily government agencies and local non-profits, have a difficulty affording robust software solutions to schedule trips, maintain vehicle fleets and manage drivers both volunteer and paid. Through the use of grants and local funding, UTA Coordinated Mobility has created the software infrastructure to solve both of these problems.

Funding Request 2: Coordinated Mobility Funding

**\$70,000 ongoing funds for operations and maintenance of coordinated mobility software:
UtahRideLink.com and RidePilot scheduling software**

The developed software includes the website www.utahridelink.com and RidePilot, a trip scheduling software for small to medium transportation providers. Ongoing funds are needed for operation and maintenance of these systems.

Current situation:

- In order to facilitate access to specialized transportation and allow better management of existing resources, UTA Coordinated Mobility developed two software platforms. The Utah Ride Link Trip Planner is designed to show users all options for their travel needs. These options include UTA, taxi services, Uber, and other wheelchair accessible trips.
- Many agencies providing specialized transportation lacked and could not afford a modern scheduling software. RidePilot was developed to increase their efficiency of operations, preventative maintenance, asset management and driver management. RidePilot provides a low cost trip scheduling and asset management software offered to providers and government agencies throughout the state.
- The statewide purpose of this request to ensure people from across the state have the ability to find transportation options, especially disadvantaged populations. These populations often need specialized transportation and this site lists the providers who may be able to meet their needs.
- This funding request provides ongoing maintenance, hosting, and updates for these applications.